

Solution Brief

“We haven’t found anything we cannot make work to orchestrate with Automic.”

“Automic is always right there with the security features needed before we ask.”

– EMA Radar Report for Workload Automation and Orchestration, 2023

KEY BENEFITS

- Boost SLA compliance by gaining the timely intelligence and unified visibility needed to spot and address potential issues quickly.
- Streamline operations by delivering self-service access to IT and business users and establishing centralized control and standardized workflows for all automation workloads.
- Optimize total cost of ownership by eliminating the need to deploy and manage on-premises infrastructure.

KEY FEATURES

- Accelerate Big Data and AI initiatives: Simplify and standardize your big data pipelines
- Empower SRE teams: Speed MTTR with integrated root cause alarms and remedial workflows informed by a recommendation engine
- Optimize SAP processing: Increase agility with SAP on-premises, SAP Cloud: RISE with SAP, and SAP Business Technology Platform; certified for RISE with SAP S/4HANA Cloud
- Optimize Oracle processing: Unify automation for Oracle on-premises and Oracle cloud, as well as, non-Oracle tasks

Automic® SaaS

Streamline Workload Automation and Optimize Total Cost of Ownership

At a Glance

To meet digital transformation imperatives, organizations continue to expand their reliance on workload automation. Automation may now be running in cloud, mainframe, and distributed environments; and the number of tools in use continues to proliferate. Managing this labor-intensive mix of on-premises and cloud-native tools has introduced spiraling costs, complexity, and risk. With Automic® SaaS, you get a market-leading enterprise solution that unifies workload automation and orchestration, and all the cost and time savings benefits of SaaS delivery.

Business Challenges

Today’s organizations have more automation workloads with more interdependencies and more tools to manage it all. To deal with this growth, your IT operations teams do not need more—they need less. Fewer tools to manage. Less complexity. Less administrative overhead and infrastructure maintenance.

To keep pace with growing demands while minimizing costs, you need an enterprise solution that unifies your automation workloads. When this solution is delivered through SaaS, you can avoid the cost, effort, and distraction of operating an on-premises solution.

Solution Overview

Automic SaaS offers all the advanced capabilities of the on-premises version of Automic Automation, along with all the advantages of SaaS delivery. With it, you gain a single point of control that unifies and simplifies automation across mainframe, distributed, and hybrid cloud environments. With the SaaS delivery model, your organization gains the following benefits:

- Improve staff productivity – Your teams can offload support for automation infrastructure and focus on strategic automation initiatives. You also stay current with the latest features and security updates.
- Improve cost and operational efficiency – Adopting the SaaS solution means you do not have to buy or maintain the infrastructure for your automation engine and database. You also get predictable, subscription-based pricing.
- Increase agility – Automic SaaS is a scalable solution that supports flexible deployment options, so you can smoothly transition workloads to the cloud over time.

CRITICAL DIFFERENTIATORS

- **Mainframe to Microservices:** Support for mainframe, distributed, virtual, and cloud environments with the broadest certifications for business applications.
- **ERP Automation:** Optimize ERP processing and increase agility with SAP on-premises, SAP Cloud: RISE with SAP, SAP Business Technology Platform, and Oracle Cloud and other ERP integrations.
- **Integrations Marketplace:** On-demand catalog of integrations with a range of cloud services, ERP platforms, and data pipeline tools.
- **Lifecycle Management:** Easily and securely promote automation policies across development, test, and production environments.
- **Automation-as-Code:** Empower shift-left initiatives by enabling developers to directly code automation artifacts in their preferred tools that can be easily promoted across development, test, and production environments.
- **Zero-Downtime Upgrades:** Zero-downtime upgrades guarantee, there is no need for a maintenance window and no downtime when installing new versions or patches.
- **Governance and Compliance:** Comprehensive auditing and control of all automated processing and user activity, keeping processes in conformance with company regulations.

Solution Advantages

Unify Workload Automation

Automic SaaS provides centralized visibility and standardizes control over all automation processing, offering the following differentiated capabilities:

- **Extensive coverage** – The Automation Marketplace provides an extensive catalog of integrations, including for cloud-native technologies, ERP systems, and data pipeline tools.
- **Centralized operational control** – With standardized operational control, you minimize errors, speed response, and ensure auditing and regulatory compliance.

Simplify Workload Orchestration

With Automic SaaS, your team can automate routine scheduled and event-based IT and business tasks. Automic SaaS offers the following capabilities:

- **Flexible control and processing support** – An intuitive, object-oriented approach enables modification of parameters, tasks, and processes during runtime.
- **Self-service catalog** – Technical and non-technical staff can easily initiate workload execution, pass parameters, trigger tasks, and track the progress of their requests through the Automic service catalog or integration with a third-party service catalog.

Boost Workload Visibility

Automic SaaS delivers powerful visibility into your organization's dynamic, complex environments. It features built-in dashboards, analytics, and reports, and it provides insights into dependencies and critical path visualization. With Automic SaaS, data becomes more accessible:

- **Gain actionable insights** – Trend analytics allow you to spot patterns, more rapidly identify the root cause, and accurately forecast emerging trends and latency issues.
- **Track and manage SLAs** – With SLA definitions, you can monitor and visualize business processes, and track their impact on SLAs. When issues are detected, users can analyze the cause and determine the remedial actions required.
- **Efficiently share insights** – Automic SaaS makes it easy to schedule and share reports through email, PDF, and direct HTML links. It streamlines communication with all stakeholders, boosting collaboration, and minimizing human error.